Terms & Conditions

Participation in this promotion is deemed acceptance of these Terms and Conditions.

The Promoter is ASUS Australia Pty Ltd ABN 81 148 073 858 ('ASUS') reserves the right to alter the incentive, product offerings and specifications at any time, without notice.

Offer is only open to residents of Australia and New Zealand. Employees and the immediate families of the Promoter and its agencies (including but not limited to ASUS resellers) associated with this promotion are ineligible.

To be eligible to the cashback, consumers must purchase one or more of the following participating products from an authorised and participating ASUS retailer/reseller* within Australia and New Zealand.

Model	Gift Card Offer	Gift Card Offer
RT-AX56U	AUD 10	NZD 10
RT-AC68U	AUD 10	NZD 10
RT-AX3000	AUD 20	NZD 20
RT-AX58U	AUD 20	NZD 20
RT-AC86U	AUD 20	NZD 20
Lyra Voice	AUD 40	NZD 40
RT-AC5300	AUD 40	NZD 40
RT-AC86U (2-pack)	AUD 40	NZD 40
RT-AC88U	AUD 40	NZD 40
Blue Cave	AUD 40	NZD 40
Lyra Trio (2-pack)	AUD 40	NZD 40
RT-AX88U	AUD 40	NZD 40
GT-AC2900	AUD 60	NZD 60
RT-AX92U (2-pack)	AUD 60	NZD 60
GT-AX11000	AUD 60	NZD 60

*EB Games will be excluded from this cashback promotion for all models for the duration of this campaign.

The duration of this promotion is between 15th November 2019 and close of business on 31st December 2019 ("Promotional Period").

- Participating products must be ordered and paid within the offer promotional period.
- The cashback will be given via bank transfer to the bank account you nominated during the redemption.
- Upon registering on the ASUS online form, the cashback would be transferred to your registered bank account within 8 weeks after the promotion completed.
- Claims cannot be made on back orders.

- This offer is not valid for rental or leasing agreements.
- Redemption is not transferable, assignable or exchangeable for other goods or services.
- Maximum 2 claims per person.

In order to make a valid redemption, participants must follow the below steps and upload their claim using the online section for redemption; the redemption must contain mandatory proofs of ownership and a mandatory proof of purchase. No other claim mechanism is valid:

Steps:

- Fill out your details using the online form.
- Take a photo of the serial number that is printed on the product itself as mandatory proof of ownership and upload online*.
- Scan or take a photo of the original invoice as mandatory proof of purchase and upload online**.

**The invoice must contain legible and legit details of the store including: store name, ABN, address, phone number and product code or name.

*NO PHOTOS WILL BE ACCEPTED OF THE BOX ONLY, OR SERIAL NUMBERS STILL ATTACHED TO THE BOX. PHOTOS MUST BE OF SERIAL NUMBERS PRINTED ON THE BACK OF THE ACTUAL PRODUCT.

- All claims must be received on or prior to: 10th January 2020 to qualify. No extensions will be given under any circumstances.
- Incomplete, indecipherable, or illegible claims will be deemed invalid.
- It is the responsibility of the claimant to provide the correct bank information in order to receive the cashback.
- Maximum 2 claims per person, provided that only one claim per product (serial number) per invoice is made. Any unclaimed bonus items will remain the property of ASUS Australia.
- Entries will be deemed void if forged, manipulated or tampered with in any way. The purchase date is determined by the date of the store tax invoice submitted by the customer with the claim.
- The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process.
- All claims are subject to verification by ASUS. ASUS reserves the right to reject any claim which does not comply with these terms and conditions.
- If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
- The Promoter accepts no responsibility for late, lost or misdirected entries or other communications.
- The Promoter's decision is final and binding no correspondence will be entered into.

- Claimants must retain a copy of their tax invoice for all claims as proof of purchase. Failure to produce the proof of purchase for all claims when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of a claimant's claims and forfeiture of any right to the incentive. The tax invoice must clearly specify the store of purchase, tax invoice number and purchase date.
- The Promoter assumes no responsibility for any failure to receive a claim or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches.
- The Promoter accepts no responsibility for any tax implications that may arise from this promotion. Independent financial advice should be sought by the claimant.
- ASUS makes no representations, technical support regarding e-gift card and other third-party products or services. For full ASUS product, service and warranty specifications visit www.asus.com.au.
- The Promoter collects personal information in order to conduct the Promotion.
 If the claimant checks the appropriate box on the online claim form, the
 Promoter may, for an indefinite period unless otherwise advised, use the
 information for promotional, marketing and publicity purposes including
 sending electronic messages or telephoning the entrant. Claimants should
 direct any requests to update or correct information to the Promoter. All claims
 become the property of the Promoter.
- All images are for illustration purposes only.
- ASUS makes every effort to ensure the accuracy of all information but takes no responsibility for any editorial, photographic or typographic errors.
- Participants can address their enquiries to the promoter only to: oppromotion@asus.com, no other mechanism of communication is allowed.